



Baby Kneez Products Return or Exchange Form

Please print this form, complete it and return it with your item(s). Please print clearly. Date: _____

STEP 1: Your Information

Name: _____

Address: _____

City: _____ Prov/State: _____ Postal/Zip Code: _____

Daytime Phone #: _____ Email: _____

STEP 2: Purchase Information (please choose those that apply)

- I purchased my Item(s) online at Babykneez.com. Order ID #: _____.
- I received my Item(s) as a gift. If they were sent to you directly from Baby Kneez, please tell us who ordered them for you. _____. Note: we do not contact the purchaser.
- I purchased my Item(s) in a retail store or other online store.
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STEP 3: What would you like to do?

- My Item(s) is new and unused and I would like to exchange it for something else.

Note: a flat rate \$ 3.00 shipping fee applies to all exchanges. Any difference owing will also be charged Please provide your Visa or MasterCard:

_____ Exp. Date: _____.

- My Item(s) has a manufacturing defect and I would like to have it replaced.

Note: replacement items are given in the same size as those returned. You may change the design. We can also refund your postage costs. If you'd like the refund, please provide your Visa or MasterCard:

_____ Exp. Date: _____.

- I purchased my item(s) online at Babykneez.ca, and it is new and unused, and I'd like a refund.

Note: The credit card or PayPal account originally used for the purchase will be refunded for the original purchase price of the item(s). You will receive a copy of the refund transaction via email, if you have provided an email address to us.

STEP 4: Product Information

What are you returning?

Colour	Qty	Reason for return	Office Use

What would you like to receive in exchange?

Colour	QTY